

## **Self-Help Guide**

# **Proofpoint Secure Email Center: Send & Receive Encrypted Emails**

The Secure Email Center (powered by Proofpoint software) enables Health Sciences users to send messages that contain Protected Health Information (PHI) via encrypted email. Sharing PHI via email should be avoided whenever possible, but this new feature is available for situations when email is the only available option.

## **Get Started**

### **Understand the Secure Email Center**

Proofpoint: Overview

</services-technologies/how-tos/proofpoint-overview>

## **Use Proofpoint**

### **Set Up Your Proofpoint Account**

Setting up your Account

</services-technologies/how-tos/proofpoint-set-your-account>

### **Send an Encrypted Email**

Sending Encrypted Messages

</services-technologies/how-tos/proofpoint-sending-encrypted-messages>

## **Receive an Encrypted Email**

Decrypting Secure Messages

[/services-technologies/how-tos/proofpoint-receive-decrypt-secure](#)

## **Change your Password**

Change your Password

[/services-technologies/how-tos/proofpoint-change-your-password](#)

## **Troubleshoot Proofpoint**

### **Support Options**

Troubleshooting Proofpoint

[https://securemail.umn.edu/help/enus\\_encryption.htm#Troubleshooting](https://securemail.umn.edu/help/enus_encryption.htm#Troubleshooting)

Get help with Proofpoint

[/how-get-technology-help](#)