University of Minnesota

Self-Help Guide

Proofpoint Secure Email Center: Send & Receive Encrypted Emails

The Secure Email Center (powered by Proofpoint software) enables Health Sciences users to send messages that contain Protected Health Information (PHI) via encrypted email. Sharing PHI via email should be avoided whenever possible, but this new feature is available for situations when email is the only available option.

Proofpoint Self Help Guide

Get Started

Understand the Secure Email Center

Proofpoint: Overview
/services-technologies/how-tos/proofpoint-overview

Use Proofpoint

Set Up Your Proofpoint Account

Setting up your Account
/services-technologies/how-tos/proofpoint-set-your-account

Send an Encrypted Email

Sending Encrypted Messages

/services-technologies/how-tos/proofpoint-sending-encrypted-messages

Receive an Encrypted Email

Decrypting Secure Messages
/services-technologies/how-tos/proofpoint-receive-decrypt-secure

Change your Password

Change your Password
/services-technologies/how-tos/proofpoint-change-your-password

Troubleshoot Proofpoint

Support Options

Get help with Proofpoint
/how-get-technology-help