

Self-Help Guide

Proofpoint Secure Email Center: Send & Receive Encrypted Emails

The Secure Email Center (powered by Proofpoint software) enables Health Sciences users to send messages that contain Protected Health Information (PHI) via encrypted email. Sharing PHI via email should be avoided whenever possible, but this new feature is available for situations when email is the only available option.

Get Started

Understand the Secure Email Center

Proofpoint: Overview

</services-technologies/how-tos/proofpoint-overview>

Use Proofpoint

Set Up Your Proofpoint Account

Setting up your Account

</services-technologies/how-tos/proofpoint-set-your-account>

Send an Encrypted Email

Sending Encrypted Messages

</services-technologies/how-tos/proofpoint-sending-encrypted-messages>

Receive an Encrypted Email

Decrypting Secure Messages

</services-technologies/how-tos/proofpoint-receive-decrypt-secure>

Change your Password

Change your Password

</services-technologies/how-tos/proofpoint-change-your-password>

Troubleshoot Proofpoint

Support Options

Troubleshooting Proofpoint

https://securemail.umn.edu/help/enus_encryption.htm#Troubleshooting

Get help with Proofpoint

</how-get-technology-help>